

Career Major:

Network PC Support Specialist



Pathway:
Information Support & Services

Cluster:
Information Technology

Career description:

Network PC Support Specialists provide technical assistance, support, and advice to customers and other users. These troubleshooters interpret problems and provide technical support for hardware, software, and peripheral equipment. Working on monitors, keyboards, printers, and mice, they install, modify, clean, and repair computer hardware and software. They may answer telephone calls, analyze problems by using automated diagnostic programs, and resolve recurring difficulties. In addition, they have knowledge of networking fundamentals. They are able to identify networking media types, perform cable testing, configure/cable LANs and WANs, understand TCP/IP Protocol Suite and IP Addressing, and configure, program, and manage routers.

Courses:

- Business, Marketing and Information Technology Core
- Computer Repair and Troubleshooting I
- Computer Repair and Troubleshooting II
- Network and Routing Fundamentals
- Systems Support Capstone

Additional Career Majors In This Pathway:

- PC Support Technician

AVERAGE SALARY

\$35,440/year

Program Length:

630 hours

Who Can Attend:

High school students and adults

Schedules Available:

Morning class: 8:10-11:00 am

Afternoon class: 12:40-3:30 pm

FULL-TIME STUDENTS:

Attend both sessions.

Entrance Requirements:

If you are a high school student, please contact your high school counselor about enrollment. Prospective adult students should contact a Meridian career counselor for enrollment information.

Tuition:

Tuition is free for students enrolled in one of our district high schools. Students can attend during their junior and senior years or during their senior year and the year following graduation. Scholarships are available to qualified applicants who graduate from one of our district high schools if they enroll within two years of graduation. Adult tuition is based on the number of hours in the chosen career major. A Meridian career counselor will be able to provide more information.

College Credit:

College credit may be available for this career. Please contact a Meridian career counselor for more information.

Licensure/Certification:

In addition to certification from Meridian, at the completion of this career major, the student will be qualified to take the A+ Essentials industry certification exam for PC Technicians offered by the CompTia organization. The student will be also be qualified to take any of the three emphasis exams from A+, the 220-602, 220-603, or the 220-604. Only one exam in addition to the Essentials exam is needed to become A+ Certified. There are additional fees required for the CompTIA tests. For more information about these tests, visit CompTIA's Web site at: <http://certification.comptia.org>.